

Parent Forum – Notes of Meeting 25/3/26

Attendees:

Hema (Arav, Eagle)
Safaa (Rowda, Ash)
Magda (Leon, P16 and Max, Osprey)
Lynda (Matthew, Eagle)
Kersti (William, Cedar)

Apologies:

Fran (Finn, Oak)
Sagal (Ismail, Brich)
Ghita (Daniel, Cedar)

Items discussed:

Review of Parent Questionnaire Results

Matthew presented feedback from the recent **parent survey** (41 responses):

- **Communication with class teams:** Very strong (average 4.78/5).
- **General school communication:** Slightly lower but still positive (4.66/5).
- Parents mainly receive information via **email**, with mixed use of the **parent app**.
- **95%** felt informed about their child's progress.
- **98%** felt the school is safe and supportive.
- Suggestions for improvement included:
 - More **swimming, music therapy, sensory support**, and **OT/SLT** provision.
 - Opportunities for **performances** and **community events**.

Events & Enrichment

Parents asked for:

- More frequent **music/dance performance events**.
- School to consider **additional swimming opportunities**, though this is limited by pool availability.
- Expansion of **after-school activity clubs**, e.g., football, games, SEN-friendly sports providers.

School confirmed:

- **Primary Shine performance event** planned for summer term.
- Discussions underway about after-school clubs and partnerships with external SEN sports providers.

Mental Health & Wellbeing Support

Parents raised concerns about:

- Access to **clinical psychology** and counselling, especially for adolescents.
- Desire for creative therapeutic approaches (similar to Place2Be).

School and Ana explained:

- The school does have access to **clinical psychology**, but capacity is limited.
- Referrals can be made to mental health services depending on the level of need.
- Ana outlined internal emotional support frameworks and escalation pathways.

Matthew agreed to explore external providers such as **Place2Be**.

Communication Improvements

Parents requested:

- Better use of the **school calendar** within the parent app.
- Automatic **subscription-style calendars** (iCal / Google calendar).
- Improved reminders for events (e.g., Post-16 shop days at Broadway).
- More consistency between website and app information.

Matthew committed to:

- Updating the app calendar.

- Including calendar links in the next newsletter.
 - Exploring better system integration.
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OT & SLT Drop-ins

Several parents had issues with:

- Missed calls
- Poor connection
- Lack of follow-up

Matthew will:

- Raise this with team leads
 - Ensure drop-ins meet parent needs
 - Publish dates of upcoming **Speech & Language** drop-ins
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Fundraising & Friends of Spring Hallow

- Festive Disco raised **£1000**.
- Student enterprise items were successful.
- Upcoming major focus: **raising ~£25,000 for a new accessible minibus**.
- School purchased two smaller vehicles already.
- Summer Fair is planned for late June.

Parents asked for:

- A formal **fundraising letter**, with full details and charity information, to approach companies for donations.
- Re-activation of **JustGiving** links.

Matthew agreed.

External SEN Activities Shared by Parents

Parents shared SEN-friendly sports groups:

- **FA Comets (Acton & Ealing Whistlers)**
- **Middlesex Pan-Disability League**
- **Middlesex Super Ones Cricket**
- **Star SEN Club** (weekend sessions)

School will circulate details.

Dates for next meetings:

Thursday 14th May, 1:30pm

Wednesday 1st July, 1:30pm